

Particulars

About Your Organisation

1.1 Name of your organization

Compass Group PLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0033-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
 Retail
 Food service providers
 Own-brand
 Third party brands
 Biofuels

Other:

Compass Group PLC is a world leading food and support services company. It is important to note that we do not manufacture any products or have any own label products and do not purchase palm oil directly. This means that whilst we can help to influence the product specifications that we purchase from suppliers, we do not have direct control of their composition / ingredients sourcing. That said, we recognise that we have a responsibility to work with our suppliers to ensure that the palm oil used in our kitchens and in the manufacturing of the products we buy is Certified Sustainable Palm Oil (CSPO).

Palm oil used back of house in our kitchens:

The main products that we use containing palm oil are used to prepare food in our kitchens. Although not Compass Group 'own brand', for the purposes of our palm oil strategy, all palm oil, and palm oil based products used back of house (i.e. in our kitchens to prepare food) will be captured and reported under our 'own brand' commitments.

Palm oil in other manufacturers' brands that we source:

Many of the products Compass Group source from other manufacturers either directly contain palm oil, or palm oil products were used in the manufacturing process. These products will be captured and reported under our commitments for 'third party brands'.

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1500.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1500.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
 Australasia --%
 Europe (incl. Russia) --%
 North America --%
 South America --%
 Middle East --%
 China --%
 India --%
 Indonesia --%
 Malaysia --%
 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2017

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2017

Comment:

Any palm oil being used back of house (i.e. in our kitchens) which is currently uncertified, will be certified using Book & Claim via PalmTrace.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2022

Comment:

Compass Group have committed to 100% sustainable palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) by 2022 for all palm oil that is used in our kitchens to prepare food (i.e. treated as own brand).

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**'Own brand' sustainable palm oil**

- Achieve 100% RSPO for products we include as 'own brand' in the 2017 calendar year
- Contribute to building a physical flow of RSPO-certified sustainable palm oil through the supply chain via. supplier engagement
- Purchase RSPO PalmTrace credits (Book & Claim) to cover uncertified Palm Oil

Promote the use of certified sustainable palm oil in other manufacturers' brands

Compass Group has several KPIs in place to promote CSPO use along its supply chain and continues to make steady progress towards achieving our commitments surrounding the sustainable procurement of palm oil.

- By 2018, we aim to approve all in-scope suppliers dealing with our North America and European markets (covering 85% of our global revenue) through our Compass Palm Oil Supplier Questionnaire. We commit to having full transparency on products with palm oil, its quantities, and the identification of the split of sustainable and non-sustainable palm oil including the supply chain method in place. We are passionate about increasing visibility, and in 2016 successfully implemented data capture systems in the UK to record the classification of palm oil contained in purchased products and the specific RSPO supply chain method used to certify. These data capture systems will be rolled out across our other major markets on an on-going basis.
- Based on the data collected Compass group will look to set incremental targets towards CSPO in other manufacturer's products
- Compass Group will continue to raise awareness among suppliers and work with them toward the sustainable sourcing of palm oil

Raise internal awareness

- Continue to raise awareness internally and promote employee engagement on responsible sourcing of palm oil and palm oil products, through regular communications
- By the end of 2017, we will have provided a detailed palm oil policy brief/position statement to all of our global markets. This will help to increase awareness on environmental issues and specifically the impact of sourcing non sustainable palm oil and present Compass Group commitments to CSPO.

Buyer training

- Roll out buyer training on responsible sourcing highlighting the risks and opportunities associated with palm oil and palm oil products, and share best practice
- Monitor a KPI demonstrating the proportion of buyers trained in responsible sourcing and report back in the next ACOP

Publish a palm oil position statement

- This document will clearly set out our responsible sourcing commitments which specifically relate to the sourcing of palm oil and palm oil products.
- It will also provide an overview of our achievements to date and set out our action plan over the medium and long term.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link:
www.compass-group.com/documents/ENVIRONMENTAL_POLICY_STATEMENT_December_2015.pdf
 - Ethical conduct and human rights
No file was uploaded
Related link:
www.compass-group.com/documents/Compass_Group_Human_Rights_Policy_Statement.pdf
 - Labour rights
No file was uploaded
Related link:
www.compass-group.com/documents/Modern_Slavery_Act_Statement_-_Agreed_16.05.16_FINAL.pdf
 - Stakeholder engagement
No file was uploaded
Related link:
www.rspo.org/acop/2015/compass-group-plc/R-Policies-to-PNC-stakeholderengagement.pdf
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Compass Group regularly update our policies and standards which are circulated internally, with suppliers and/or published on our website.

Specific examples of information circulated past year include:

The Compass Group 2016 Corporate Responsibility report

This report is available for download on our website. Page 16 and 17 of this report set out our priorities in terms of responsible sourcing. Our responsible sourcing KPI's and targets can be seen on page 27.
www.compass-group.com/documents/Compass_CR16_Report_Final.pdf

The Compass Group deforestation factsheet

In 2016 Compass Group commissioned a specialist service provider to draft a deforestation fact sheet which was designed and used to communicate soy/palm/beef deforestation risks to our global businesses, with an initial focus on Latin America. Versions of this document will be shared globally in 2017.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

www.compass-group.com/documents/Compass_CR16_Report_Final.pdf

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

www.compass-group.com/documents/Compass_CR16_Report_Final.pdf

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Compass group operates at around 50,000 client locations and has a complex multi-tiered supply chain through which it sources the ingredients required to service our clients. Within our supply chain we procure a wide range of commodities from raw ingredients to processed food and drink, but not palm oil directly. Due to such complexities and our widespread support of SME suppliers, we are on a 'journey' of improving the visibility of those products identified with a material level of palm oil content. We have developed data capture systems to gather information on the sustainability standards applied to the palm oil contained in purchased products, this has been successfully implemented in the UK. We plan to roll such systems out to other global markets - initially North America and Europe. As use of palm oil is limited within Compass, our ability to roll out such systems is dependent on other drivers. We continue to develop and roll out expansive IT systems in wider geographies although the rate of deployment has been a challenge. We have developed a range of sustainable procurement standards, along with training materials on the issues around palm oil. The process of implementation includes a requirement for each country to identify suppliers where risks may exist and to begin to challenge those suppliers to provide products containing sustainably sourced commodities. We actively support the more proactive of our suppliers who are opting for CSPO such as Unilever, and our European French fries suppliers (100% of the contracted volume we purchase is from RSPO members, with over 95% of the constituent palm oil being RSPO certified). The need for increased resources is another major hurdle in the use and/or promotion of CSPO. Especially in relation to our complex supply chains, increased administration burden could lead to a significant rise in costs. Although we are happy to devote more resources to promote and use CSPO, it should be noted that although Palm Oil containing products play a role in the Compass Group value chain, they do not constitute a significant proportion of revenue.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Compass Group has responded to the CDP Forests program and the WWF Palm Oil buyers scorecard for a number of years and will continue to do so in 2017.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.compass-group.co.uk/media/1222/cr_report_final_revision_low_res.pdf